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① social media is becoming a new medium for diplomacy. Do u agree with the view?

Introduction -

Humans from stone age to metal age are now in digital age with the effective tool - social media.

Social media - in democracy -

→ public opinions are the currency of democracy. Social media is a primary ground for public discourse and public opinions.

→ It even acts as a space for influencing political activity.

positive side -

① social media brings people and their leaders (or) supporters closer. In turn it makes possible for an ordinary citizen to participate in political process.

(2) people ~~are~~ <sup>were</sup> not aware as they are now about govt policies.

This increase the awareness among people through social media.

(eg) digital platform played a bigger role during pandemic times, through apps such as [ COWIN, Aarogya ] .  
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(3) Most importantly, social media has been actively used for diplomatic relations b/w IND & its friendly countries.

(4) Overall, social media increases the govt outreach to their people. ~~to~~

negative side -

(1) It extremely promotes Hate speech, religious & social tensions on social media.

(2) people get influenced by other person's views on social media.

③ This sometimes distorted policy frames  
view on public opinion.

④ Misinformation is the huge  
disadvantage on social media.

Way Forward -

\* A framework required  
to combat this disinformation in this  
needy hour.

\* Personal data of users should  
be protected from misusers.

Conclusion - We need ART [Accountability,

Responsibility, Transparency] in social  
media platforms to act as a neutral  
ground.