



# U.P.S.C.

Q:

प्रश्न की संख्या

निम्नांकित

Enter number  
of question

Ans:

Digital banks can provide timely credit delivery for MSME sector in the country?

उमीदवारों को इस  
हासिले में नहीं  
लिखना चाहिए  
Candidates  
must not write  
on the margin

Micro, small, medium enterprises form backbone of Indian economy by contributing nearly 28% to India's GDP, providing 111 million jobs & fueling the growth of Indian economy.

## CHALLENGES

One to informal nature of MSME's bank face problem in identifying credit risk assessment, velocity of credit etc.; while MSME's want faster, convenient & paperless working but due to their informal structure they fail to get so.

## STEPS TAKEN SO FAR

RBI has brought MSME's under priority sector lending for providing financial credit services to MSME's.

e.g: waiver of earnest money deposit & reduction of security deposit during Covid-19 times to support MSME's.

A report given by deloitte said that India will have nearly 9 billion smart phone users by 2026. Bharatnet providing internet connectivity in remotest areas of

the country will provide internet services to even remotest part of the country.

India Stack i.e. providing e-government services through eKYC, Aadhar, Digilocker have digitized records of citizens in an online mode.

National e Services Network has started providing e-stamp, & legally enforceable power of attorney documents in digital format.

RBI's Public credit Registry (PCR) is also a welcome step which provides credit history of individual person in a digital format.

So, Data pertaining to citizens is available in various government platforms like Digilocker, PF details, Aadhar details, credit card credentials however there is a need to integrate such information with financial institutions in order to ensure fast, convenient & foolproof credit access to MSME's.

For eg.: CIBIL score of a MSME's needs to be integrated with his eKYC, PanCard, property papers, power of attorney to ensure proper credit availability for MSME's in a fast & convenient & foolproof manner.