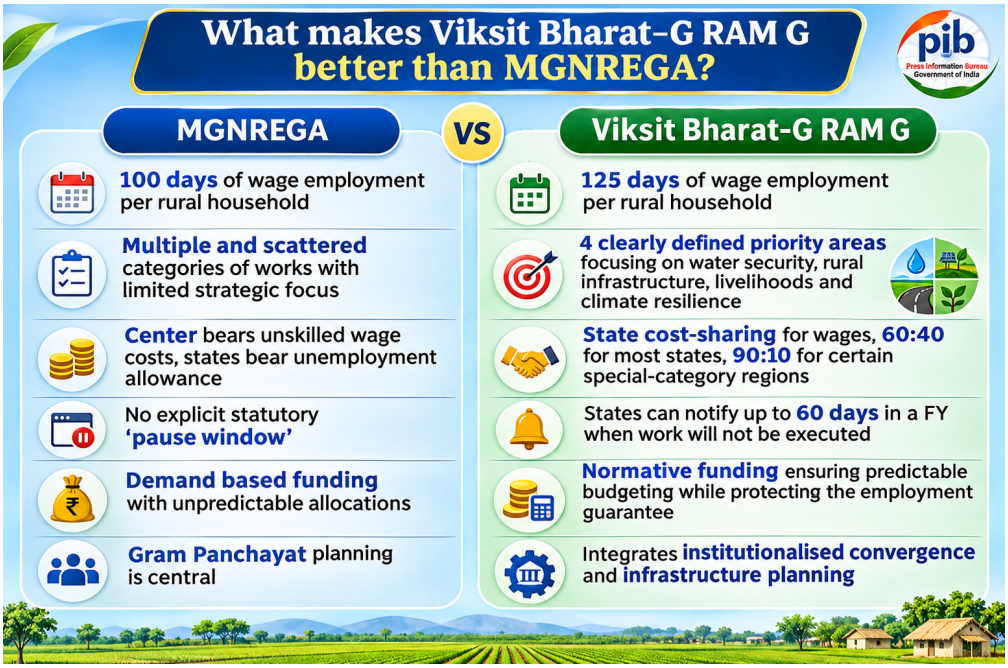
VB–G RAM G – Grievance Redressal Rules, 2026

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Why in News?

The Ministry of Rural Development notified the VB–G RAM G – Grievance Redressal Rules, 2026 on November 2, 2026, under the VB-G RAM G Act, 2025 (which replaced MGNREGA).

- **Features of the 2026 Rules**
- **Time-Bound Resolution –** Enquiries must be completed within **7 working days**, and full resolution of grievances must happen within **15 days** of receipt.
- **Three-Tier Institutional Mechanism–** States must set up redressal systems across three levels–
  - **Gram Panchayat Level–** Initial complaint registration and handling via a designated Grievance Redressal Officer (GRO).
  - **Block Level–** Examination and handling of escalated issues.
  - **District Level–** Higher-level oversight supervised by the District Programme Coordinator.
- **Multiple Submission Channels–** Complaints can be submitted in person, via Speed Post, through telephone helplines, or on a designated digital public infrastructure platform.
- **No Rejection Clause–** A grievance cannot be refused registration due to format, language, manner of submission, or procedural deficiencies.
- **Mandatory Digital Entry & Tracking–** Physical complaints received at the local level must be logged onto the digital platform on the same day or the next working day.
- Complainants receive an acknowledgement containing a registration number and tracking details.
- **Automatic Escalation–** If a grievance remains unresolved after 15 days, it automatically escalates to the next higher administrative authority.
- **Appeals–** Further appeals follow the provisions outlined in Schedule I of the VB-G RAM G Act, 2025.
- **Notable Omissions from MGNREGA Rules–** The new framework dropped previous requirements for mandatory FIR registration in cases with prima facie evidence of financial irregularities, action-taken reports placed before panchayat meetings, and a fixed "designated day" each week for receiving complaints.



Reference

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