Sanchar Saathi App & Financial Fraud Risk Indicator (FRI)

Prelims: *Current events of national and international importance | Government policies and interventions*

Why in News?

Recently, the mobile app has crossed 50 lakh downloads within six months and recognizing the wide linguistic and regional diversity of India.

- Sanchar Saathi Mobile App offering users ***direct and convenient access to telecom security services.*** It is available on both Android and iOS platforms.
- **Launched in** – 2025.
- **Initiated by –** The Department of Telecommunications (DoT).
- **Aim –** It is a citizen centric initiative to empower mobile subscribers, enhancing the security and increase awareness.
- **Supported Languages –** English, Hindi and 21 regional Language.
- **Key Features**

Chakshu – Report Suspected Fraud Communications	Instantly report suspicious calls and SMS, directly from the mobile phone logs.
Know Mobile Connections in Your Name	View and manage all mobile numbers registered under your name, helping detect and remove unauthorized connections.
Blocking Lost or Stolen Mobile Handsets	Block, trace, and recover your mobile device quickly in case it is lost or stolen.
Know Mobile Handset Genuineness	Easily verify whether a handset is genuine before making a purchase.
Report incoming international call with Indian number	It facilitates citizens to report about the international calls received by them with local Indian number starting with +91 and having 10 digits.
Know your wireline internet service provider	It enables the citizens to search for presence of any ISP across the length and breadth of the country by entering PIN code, address or name of the ISP.

- **Significance –** It exemplifies *Jan Bhagidari*—citizen participation in governance.
- It plays a crucial role in preventing the misuse of telecom resources for cybercrime and financial frauds.
- To act upon reports swiftly, with status dashboards available on the portal for public transparency.

Financial Fraud Risk Indicator (FRI)

- **Implemented by –** The Department of Telecommunications (DoT).
- **Aim -** It assesses and categorizes mobile numbers based on their association with financial fraud risk.
- **Beneficiary sectors -** This tool enables banks, NBFCs, and UPI service providers to take proactive actions to protect consumers.

Based on FRI ratings 34 financial institutions have frozen 10.02 lakh bank accounts/payment wallets, and imposed debit, credit restrictions on 3.05 lakh accounts.

References

1. PIB| Sanchar Saathi App
2. DoT| Sanchar services

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