

## Sanchar Saathi App & Financial Fraud Risk Indicator (FRI)

*Prelims: Current events of national and international importance | Government policies and interventions*

### Why in News?

Recently, the mobile app has crossed 50 lakh downloads within six months and recognizing the wide linguistic and regional diversity of India.

- Sanchar Saathi Mobile App offering users **direct and convenient access to telecom security services**. It is available on both Android and iOS platforms.
- **Launched in** - 2025.
- **Initiated by** - The Department of Telecommunications (DoT).
- **Aim** - It is a citizen centric initiative to empower mobile subscribers, enhancing the security and increase awareness.
- **Supported Languages** - English, Hindi and 21 regional Language.
- **Key Features**

<b>Chakshu - Report Suspected Fraud Communications</b>	Instantly report suspicious calls and SMS, directly from the mobile phone logs.
<b>Know Mobile Connections in Your Name</b>	View and manage all mobile numbers registered under your name, helping detect and remove unauthorized connections.
<b>Blocking Lost or Stolen Mobile Handsets</b>	Block, trace, and recover your mobile device quickly in case it is lost or stolen.
<b>Know Mobile Handset Genuineness</b>	Easily verify whether a handset is genuine before making a purchase.
<b>Report incoming international call with Indian number</b>	It facilitates citizens to report about the international calls received by them with local Indian number starting with +91 and having 10 digits.
<b>Know your wireline internet service provider</b>	It enables the citizens to search for presence of any ISP across the length and breadth of the country by entering PIN code, address or name of the ISP.

- **Significance** - It exemplifies *Jan Bhagidari*—citizen participation in governance.
- It plays a crucial role in preventing the misuse of telecom resources for cybercrime and financial frauds.
- To act upon reports swiftly, with status dashboards available on the portal for public transparency.

### Financial Fraud Risk Indicator (FRI)

- **Implemented by** - The Department of Telecommunications (DoT).
- **Aim** - It assesses and categorizes mobile numbers based on their association with financial fraud risk.
- **Beneficiary sectors** - This tool enables banks, NBFCs, and UPI service providers to take proactive actions to protect consumers.

*Based on FRI ratings 34 financial institutions have frozen 10.02 lakh bank accounts/payment wallets, and imposed debit, credit restrictions on 3.05 lakh accounts.*

## References

1. [PIB| Sanchar Saathi App](#)
2. [DoT| Sanchar services](#)

