SAMPANN & UMANG portal

Prelims: *Current events of national and international importance | Government policies and Interventions*

Why in News?

The SAMPANN pension portal has been integrated with UMANG, enabling pensioners to access pension-related information and documents digitally.

UMANG portal

- **Aim –** It is a mobile application and web portal, designed to provide citizens with single-point access to hundreds of ***central and state government services.***
- It is part of the Digital India initiative.
- **Launched in –** 2017.
- **Developed by –** Ministry of Electronics and Information Technology (MeitY) and National e-Governance Division (NeGD).
- **Key Services - Unified Access** - Instead of downloading multiple apps, users can access various services of governments.
- **EPFO Services** - Check PF balance, view passbooks, and raise or track withdrawal claims.
- **Document Management** - Integration with DigiLocker allows access and storage of official documents like Aadhaar, driving licenses, and marksheets.
- **Key Welfare Schemes** - Access to *Atal Pension Yojana, e-Shram, and Pradhan Mantri Jan Dhan Yojana.*
- **Utility & Travel -** Services for Bharat Gas, Indian Railways, and the Mera Ration system.
- **Significance –** Aggregates citizen-centric services of Central, State, Local, autonomous and statutory bodies.

SAMPANN portal

- **Aim -** It is a digital pension management platform designed to ***digitise***

the entire pension lifecycle, from enrolment and processing to disbursement and grievance redressal.

- **Launched in –** 2018.
- **Developed by –** Office of the Controller General of Communication Accounts.
- **Nodal Ministry –** Department of Telecommunication, Ministry of Communications.
- **Beneficiaries** – It is a holistic platform for Department of Telecommunications (DoT) pensioners, including Department of Telecommunications (DoT) and BSNL retirees.
- **Core Functionality - Direct Disbursement** - Eliminates intermediaries by transferring pensions directly to bank accounts from a single common platform.
- **Comprehensive Lifecycle** - Manages everything from case initiation and processing to issuance of e-Pension Payment Orders (e-PPOs) and grievance redressal.
- **Digital Profile** - Pensioners can view monthly statements, track pension status, and update personal details like mobile numbers or addresses online.
- **Integration with UMANG –** It enables pensioners of the DoT to access key pension-related information through the UMANG portal.
- **Integration with DigiLocker –** Pensioners can securely access e-PPOs, gratuity orders, commutation orders and Form-16 anytime without the need for physical documents (***Paperless access***).

References

1. PIB | SAMPANN
2. About UMANG
3. PIB | SAMPANN & DigiLocker

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