

Sahyog Portal

Prelims: Current events of national and international importance | Governance

Why in news?

More than 2,300 blocking orders were sent to 19 online platforms, including WhatsApp, Facebook, YouTube and Instagram, between October 2024 & October 2025 through the Union Home Ministry's Sahyog portal.

- **Sahyog Portal** - It is designed to **combat cybercrime** by coordinating government agencies and online intermediaries.
- **Launched in** - 2024.
- **Created by** - Indian Cyber Crime Coordination Centre (I4C), a Ministry of Home Affairs initiative that acts as the national nodal point to combat cybercrime in India.
- **Nodal Ministry** - Ministry of Home Affairs.
- **Purpose** -
 - It was developed to **automate the process** of sending notices to intermediaries (social media platforms, service providers, etc.) under the IT Act, 2000.
 - It enables the **removal or disabling** of access to any unlawful online content quickly.
 - It **brings together all authorised agencies and intermediaries** on one platform for ensuring immediate action against unlawful online information.
- **Working** -
 - **Agency issues notice** - Authorised officers send takedown requests to platforms through Sahyog.
 - **Platform responds** - They can remove the content, ask for more details, or refuse with reasons.
 - **Agency reviews** - If reasons are accepted, the case closes. If not, the agency insists on compliance.
 - **Show cause notice** - If the platform still refuses, the agency issues a formal notice demanding an explanation.
 - **Final action** - If the explanation is rejected, the platform can lose safe harbour protection under IT Rules, making it legally liable for unlawful content.
- **Legal Basis** - Operates under **Section 79(3)(b) of the IT Act, 2000**.
- Section 79 protects platforms from being blamed for what users post.
- But under Section 79(3)(b), the platforms lose this protection if they don't remove unlawful content after being told by the government.
- **Significance** - To create a safe cyber space for citizens of India by establishing an effective framework for the prevention, detection, investigation, and prosecution of

cybercrime.

References

1. [Indian Express | Sahyog Portal - average of 6 content block orders a day](#)
2. [Sahyog Portal | Sahyog Portal](#)
3. [Media nama | Sahyog Portal](#)

