PRAGATI platform

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Why in News?

Underlining the importance of technology in governance, the Prime Minister asked Chief Secretaries to replicate the Centre's PRAGATI platform at the state level during the two-day Chief Secretaries Conference.

- **PRAGATI –** Pro-Active Governance and Timely Implementation, a ***multi-purpose & multi-modal*** platform to fast-track projects, resolve public grievances, and strengthen cooperative federalism.
- **Launched in** – 2015
- **Aim** – To ***address the common man's grievances*** & simultaneously monitor and review important programmes and projects of the Central and State Governments.
- **Designed by** – The PMO team with the help of the National Informatics Centre (NIC).

Key Features

- **3-tier system** – It operates as a ***three-tier system***, comprising the Prime Minister's Office, Union Government Secretaries, and State Chief Secretaries.
- **Bundles 3 latest technologies** – Digital data management, video-conferencing and geo-spatial technology.
- **Real-Time Insights & Collaborative Governance** – It offers visuals of ground-level realities for informed decision-making & ensures seamless collaboration across governance levels.
- **Project Monitoring –** It also simultaneously monitors and reviews important programmes and projects of the Government of India, as well as projects flagged by State Governments.
- **Grievance Redressal –** The citizens' complaints can be escalated directly to the PMO.
- **Accountability –** The Prime Minister ***personally reviews*** progress monthly, creating a culture of responsibility.
- **PRAGATI day –** Held every month on the 4th Wednesday, the programme enables the PM to interact with Union and State Secretaries through video-conferencing enhanced by geo-informatics data.

Quick Fact

Key Highlights of Conference

- **Conference Theme** – "Human capital for Viksit Bharat" (Developed India).
- **PM's Message** – India has boarded the "reform express," driven by youth power and technology.
- **Governance Shift** – Push toward data-driven decision-making and technology-enabled monitoring.
- **State-Level Replication** – PM has asked Chief Secretaries to create state versions of PRAGATI for real-time monitoring of projects.
- **Data Strategy Units** – State secretariats will establish dedicated units to leverage data analytics for policy design, execution, and assessment.
- **Deregulation Cells** – Suggested to simplify rules, cut red tape, and improve ease of doing business.

References

1. Indian Express | Replicate PRAGATI in states
2. PM India | PM launches PRAGATI