Haj Suvidha Mobile App

Prelims: *Current events of national and international importance | Governance*

Why in news?

The Hajj Suvidha App & portal modernise Hajj 2026 by digitising registration, enhancing medical and physical infrastructure, and improving safety and convenience.

- **Haj Suvidha mobile app –** It is the official digital platform launched by the Government of India to ***streamline the Hajj pilgrimage process*** for Indian citizens.
- As of December 2025, the government has expanded its use for the upcoming Hajj 2026 pilgrimage, integrating it with a fully digitised portal for a "paperless" experience.
- **Haj Suvidha 2.0 –** It modernised the Hajj infrastructure across ***3 key areas*** –
    - Digital Infrastructure,
    - Medical Infrastructure and
    - Physical Infrastructure.

Key Features of Hajj Suvidha 2.0

- **Digital Registration & Payments** – It enables end-to-end online registration, payments, health uploads, real-time tracking, and feedback.
- **Real-Time Information –** Access to flight schedules, visa status, baggage tracking (via RFID), and accommodation details in Makkah and Madinah.
- **Medical Infrastructure –** It has round-the-clock clinics, mobile medical teams, dental units, and emergency services in Saudi Arabia, supported by doctors, paramedics, and pharmacists.
- **Physical Infrastructure –** Buildings in Makkah and Madinah were inspected and booked months in advance for better accommodation.
- It has facilities for upgraded transport fleets, airport shuttles, and AC-equipped tents in Mina/Arafat.
- It has enhanced training facilities at Haj House, Mumbai and regional centres and improved embarkation points across India in coordination with State Haj Committees.
- **Other features include –**
    - **Smart Watches** for Hajj 2026 pilgrims – It will assist with navigation, tracking, and emergency alerts in Saudi Arabia.
    - **Improved Support –** The ***ratio of State Haj Inspectors (SHI)*** has been improved to 1:150 to ensure better on-ground assistance coordinated through the app.
    - **GPS Navigation –** The real-time location tracking and guidance specifically for

key sites like Makkah, Madinah, Mina, and Arafat.
    - **Spiritual Tools –** It includes an AI-Chatbot for queries, a Qibla compass, Namaz timings, and spiritual resources.

References

1. PIB | Haj Suvidha Mobile App and fully digitised portal
2. DD News | Haj Suvidha app, a digitised portal, enables seamless online registration

