

Financial Fraud Risk Indicator (FRI)

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Why in News?

Recently, the Department of Telecommunications (DoT) has announced sharing of "Financial Fraud Risk Indicator (FRI)" with related stakeholders.

- Financial Fraud Risk Indicator It is a <u>risk-based metric</u> that <u>classifies a mobile</u> <u>number</u> to have been associated with Medium, High, or Very High risk of financial fraud
- **Development** It is developed as part of the <u>Digital Intelligence Platform (DIP)</u>, Ministry of Communications.
- **Objectives** To empower financial institutions with advance actionable intelligence *for cyber fraud prevention*.
- To enhance cyber protection and validation checks in case of mobile numbers flagged with this tool when digital payment is proposed to be made to such numbers.
- Classification of mobile numbers It is an *outcome of inputs obtained* from various stakeholders including
 - Reporting on Indian Cybercrime Coordination Centre (I4C's) National Cybercrime Reporting Portal (NCRP)
 - DoT's Chakshu platform
 - Intelligence shared by banks and financial institutions
- Working The Digital Intelligence Unit (DIU) of DoT regularly shares the list of Mobile Numbers that were disconnected (<u>Mobile Number Revocation List - MNRL</u>) with stakeholders along with the reasons for disconnections like cyber or financial frauds.
- As soon as a suspected mobile number is flagged by a stakeholder, it undergoes multidimensional analysis, and classifies it into *Medium, High, or Very High financial risk* associated with it.
- It then shares this assessment about the number immediately with all stakeholders through DIP.
 - For example, PhonePe has adopted FRI to regulate transactions.

PhonePe Using Financial Fraud Risk Indicator (FRI)

For Very High FRI Mobile Numbers

PhonePe has used it to <u>decline transactions</u> and display an <u>on-screen alert</u> as part of PhonePe Protect feature.

For Medium Mobile Numbers

PhonePe is working for displaying a proactive user warning before allowing the transaction.

- Adoption Leading UPI platforms like <u>PhonePe</u>, <u>Paytm and Google Pay</u>, who collectively account for over 90% of UPI transactions, have begun <u>integrating DIP</u> <u>alerts into their systems</u>.
- **Significance** It empowers banks, NBFCs, and UPI service providers to prioritize enforcement and take additional <u>customer protection measures</u> in case a mobile number has high risk.
- The FRI integration is expected to become an industry standard, bringing <u>systemic</u> <u>resilience to India's digital financial ecosystem</u>.
- It allows for swift, targeted, and collaborative action *against suspected frauds* in both telecom and financial domains.

Reference

PIB Financial Fraud Risk Indicator (FRI)

