E-PRAAPTI Portal

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Why in News?

The Employees Provident Fund Organisation (EPFO) is set to launch the E-PRAAPTI portal to track inoperative accounts.

- **E-PRAAPTI** – EPF (Employees Provident Fund) Aadhaar-Based Access Portal for Tracking Inoperative Accounts.
- **Purpose** – A *dedicated digital platform* to facilitate identification, tracking, Unique Account Number (UAN) linking, and activation of old EPF accounts.
- **Launched by** – Employees Provident Fund Organisation (EPFO)

Key Features

- **Aadhaar-based authentication** – It will provide a streamlined Aadhaar-based authentication mechanism for secure access.
- **Profile updating & UAN linking** – It will enable members to securely access their old EPF account, which may not have a Universal Account Number (UAN) linked with it, and activate dormant accounts and update profiles.
- **Phase 1** – Member ID–based rollout, which helps members with old account details.
- **Phase 2** – The scope will be expanded to include members who may not be able to recall or access their old members' IDs.
- **Reduced manual intervention** – This platform is expected to reduce manual intervention, minimise documentation, and enhance transparency and efficiency.
- **Transition** – The existing portal will shut down for 1-2 days to enable migration of the existing system to the new system.

Performance Highlights (2025-26)

- **Claims settled** – 8.31 crore claims in 2025-26, compared to 6.01 crore in 2024–25.
- **Advance/partial withdrawals** – 5.51 crore claims, revealing the ease of access to PF accounts, enabling members to draw upon their savings to meet their needs.
- **Auto-mode processing** – 71.11% of advance claims were processed within 3 days (up from 59.19%), minimising manual intervention.
- **Ease of filing** – 6.68 crore members were able to file their claims without the hassle of uploading the cheque leaf image.

References

1. The Hindu | EPFO launch new portal to track inoperative accounts
2. Indian Express | EPFO to launch E-PRAAPTI portal

