Common Service Centres (CSC)

Prelims - Current events of National & International importance

Why in News?

Common Service Centre e-Governance Services India Limited (CSC SPV) celebrated 10 Years of Digital India at the Yashobhoomi Convention Centre, Dwarka, New Delhi.

- Common Service Centres (CSCs) are designed to ***provide digital access and services,*** particularly in rural and remote areas.
- It is a key part of Digital India program.
- **Established under -** The National e-Governance Plan (NeGP) in 2006.
- **Nodal Ministry -** Ministry of Electronics and Information Technology (MeitY).
- **Scope Expansion -** In 2015, to offer a wider variety of services and enhance digital inclusion.
- **Key objectives -** To achieve digital, economic, educational, skill development, and social inclusion by providing access to relevant services in underserved communities.
- **Services offered**
    1. **e-Governance Services -** Including services related to Aadhaar, PAN Card, Ration Card, birth/death/marriage certificates, Voter ID, driving licenses, e-District services, and local government schemes.
    2. **Financial Services -** Covering banking, insurance, pension schemes, loan services, and DigiPay (AEPS).
    3. **Education -** Providing online education, exam preparation, scholarship applications, and skill development programs.
    4. **Healthcare Services -** Offering telemedicine, health insurance applications, and health information.
    5. **Other Services -** Including bill payments, recharge services, ticket booking, and e-commerce.
- **Managed by -** Village Level Entrepreneurs (VLEs), who are residents trained and supported by the CSC Special Purpose Vehicle (SPV).
- The CSC SPV is overseen by the Ministry of Electronics & IT (MeitY) and manages the implementation and service delivery framework.
- **Achievements -** CSC has reached nearly 90% of the country's villages.
- **Recent Key announcements**
    - Free AI training for 10 lakh individuals, with priority for all VLEs.
    - Urged all VLEs to start offering IRCTC services.
    - Committed to speaking with Chief Ministers to integrate state IT agencies with CSC-SPV.

Reference

PIB| Celebrating 10 years of the Digital India

